

# Utility Billing

[2017 Recycle Calendar](#)

[2016 Water Quality Report Choctaw](#)

[2016 Annual Water Quality Report\\_Pointons Redwood Manor](#)

To start Utility Services please visit City Hall and fill out a new Utility Contract and pay the Deposit. The Utility Contract can be downloaded here [Choctaw Utility Contract](#)

Waste Connections is the new waste collection service provider for the City of Choctaw. They pick up throughout the week so your trash pick up day will vary depending on what part of the City you live in. Recycling will be picked up every other week and information about pick up days and recycling and bulk waste dates are available in the documents you can download here.

[Trash Service Guidelines](#)

[Waste Connections Recycling Program](#)

Issues with your Water, Sewer and Trash bill or to set up new service please contact City of Choctaw [Utility Billing](#) at 405-390-8198.

Issues with trash pickup or for replacement polycarts please contact [Waste Connections](#) at 405-745-2942.

The Utility Meter Readers read each customer's utility meters each month from the 15th to the 15th. The information they record is uploaded to the City's utility computer system. The Utility Billing Clerk then prepares each customer's monthly bill. When unusual readings are found, it is the Billing Clerk who requests meter re-reads. The Utility Billing Clerk also receives inquiries about the City's Solid Waste contract. The Utility Billing Clerk accepts and posts payments and can also make payment arrangements for customers who need them.

Utility payments can be mailed to City of Choctaw, PO Box 567, Choctaw, OK 73020 or dropped off in person at City Hall located at 2500 N. Choctaw Road between the hours of 8am to 5pm Monday through Friday. There is an afterhours drop box for Utility payments located in the parking lot at City Hall for your convenience. You can also set up for [Autodraft](#) from your bank or pay your utility [online](#). Directions for these services are located [Here](#). We accept cash, check, money order, or credit card for utility payments however we cannot process payments over the phone.

If you need to set up new service or add a second polycart to your service, please come to City Hall to fill out a Utility Contract and pay your deposit. You can print a copy of the [Utility Contract](#) here. Please bring your driver's license with you when you come to set up service.

Information about the [Recycle Polycart Program](#) can be found [Here](#), [Bulk trash pickup](#) [Here](#), and [Hazardous Waste](#) disposal can be found [Here](#).

**2016 Waste Connections Holiday Schedule:**

New Years and Thanksgiving.

**2017 Waste Connections Holiday Schedule:**

Thanksgiving, and Christmas.

**2017 Waste Connections Bulk Waste Schedule:**

Spring: Week of May 8th

Fall: Week of October 9th

To request work orders for Water, Sewer, Street, Parks, Cemetery, or other Public Works issues, or for response to other City issues, please fill out the form below. Work orders will be generated and sent to the proper department, other City issues will be routed to the correct City Department for response. When requesting a work order, please include as much information about the location of the issue, such as directional guides for side of street or corner location to help our crews identify the problem. If reporting a street light out, we need to know which address and/or street corner (NW, SW, SE, NE) as well as whether the light is completely out, or blinking. For emergency issues please call City Hall directly to report your issue at 405-390-8198.

Name(required)

Email(required)

Address or Location of Issue(required)

Department(required) ▼

If you wish to be contacted regarding this issue, please enter contact information.

Please describe your issue, include location details, and any relevant information regarding your issue. (required)